

# JOB DESCRIPTION

Job Title: Part-time Barista Department: RULU Coffee Direct Manager: Rulu Manager

## • Department Mission:

- To help people Know God, Find Freedom, Discover Purpose and Make a Difference
- To RAISE UP love and LIFT UP others through excellent coffee and community

## • Experience and Knowledge Required:

- Retail, hospitality, and/or customer service experience preferred
- o Ability to read and speak English proficiently
- Excellent communication skills.
- Basic mathematical skills

## • Key Functions and Responsibilities:

- Maintaining clean and tidy coffee shop areas at all times
- Prepare and serve coffee and other drinks that meet quality standards
- Properly handle and maintain all equipment
- Respond to orders, questions, concerns, and complaints in a polite and timely manner
- Accurately handle cash and credit card payments, following appropriate cash-handling procedures
- Serve customers quickly and efficiently
- Demonstrate a thorough understanding of all the menu offerings
- Observe relevant health and safety standards
- Nurture friendly relationships with customers to increase loyalty and boost our reputation
- Availability to work around peak hours, including nights, early mornings, weekends, and holidays
- Ability to walk, bend, and stand for extended periods

#### • Other Duties and Responsibilities:

- Willingness to train and train others while continuing to learn about food and beverage preparation
- Receiving and organizing supplies for daily operations
- Lead and model overall culture, values, mission, and spirit of the company
- Boost customer engagement and turn our Coffee Shop into a favorite local spot
- Represent and reflects the vision and values of the Chapel

#### • Personal Attributes:

- Cheerful
- Passionate
- Flexible
- Student of their craft
- Caring towards others and without judgment. Seeking the best view of every person
- Committed to working hard, with a healthy rhythm of rest, and actively stewarding their resources
- Team Player in actions; a servant who strives for unity, openness, and the highest interests of others